

Canon DSLR Error 99 Fix

To isolate the cause of the issue, do the following:

1. Turn off the camera.
2. Remove the lens, battery, and CF card.
3. Allow the camera to sit without power for approximately 20 minutes.
4. Insert a fully charged battery, and turn on the camera.
5. Depress the shutter button as you would to take a picture.

Does the “ERR 99” message appear? If it does, then the camera should be serviced. If it does not, then please proceed to the next set of steps:

1. Turn off the camera.
2. Insert the CF card.
3. Turn on the camera.
4. Format the CF card in the camera.
5. Depress the shutter button as you would to take a picture.

Does the “ERR 99” message appear? If so, then the CF card is the most likely source of the issue. Try using a different card.

If the message does not appear, please complete the following steps:

1. Turn off the camera.
2. Clean the lens contacts by gently rubbing them with a pencil eraser or soft cloth. Be careful that you do not let any debris fall into the camera body. Detach the lens from the camera, hold it so that the lens’ gold contacts are pointing down and lightly erase their exposed surface, cleaning them of any hand oil that might have gotten on them. You can use a regular old pencil with a red rubber eraser. Do the same thing with the gold contacts inside the camera body. This is a bit harder but it’s doable: just hold camera so lens opening points down so no gunk falls in. Erase lightly inside the camera.
3. Reattach your lens.
4. Turn on the camera.
5. Depress the shutter button as you would to take a picture.

If the “ERR 99” message only appears when one particular lens is attached, then that lens should be examined by a service technician.

If you see the “ERR 99” with a different Canon lens attached, then the camera should be serviced.